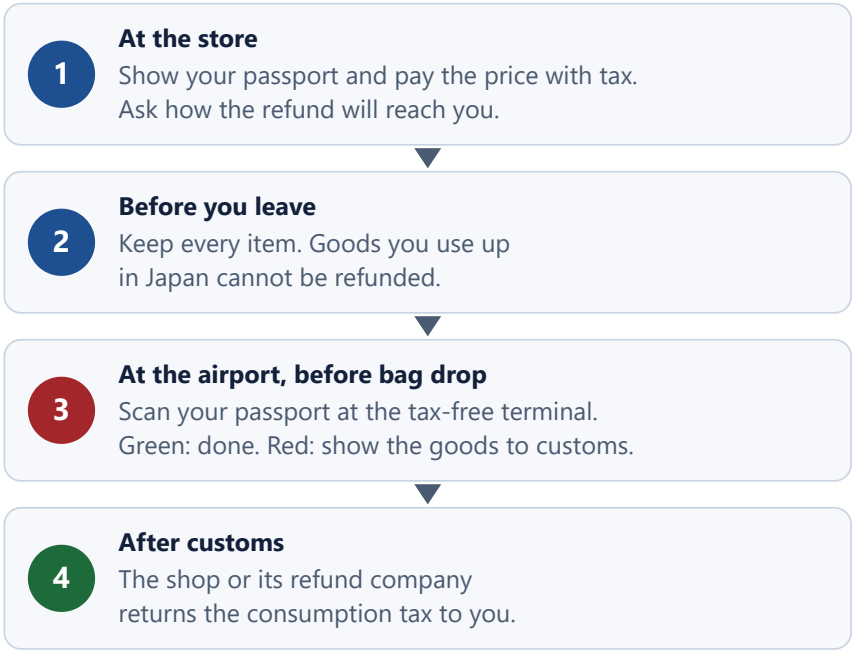
Japan tax-free checklist

For purchases from November 1, 2026. You pay the tax at the store and get it back after customs confirms the goods are leaving Japan.



Before you leave for the airport

- [ ] Every item is with you, and none has been used.
- [ ] Your receipts and passport are in your hand luggage.
- [ ] You have left extra time before check-in.
- [ ] You know how the shop or refund company will pay you.

Words to show at the store

Phrases for shopping

English	Japanese	Say it
Can I get a tax refund on this?	免税の対象になりますか？	Menzei no taishō ni narimasu ka?
How will I receive the refund?	返金はどうやって受け取りますか？	Henkin wa dō yatte uketorimasu ka?
Is there a fee?	手数料はかかりますか？	Tesūryō wa kakarimasu ka?
Where is the customs check?	税関の確認はどこですか？	Zeikan no kakunin wa doko desu ka?

Hayami Tools (hayamitools.com). Created 2026-10-31. Sizes are a guide and differ by brand, so check the shop's own chart.